

**Your Reward Points**  
 You earn **10 points** for every dollar spent in service and parts.

**Points used in Service**

|                    |                   |
|--------------------|-------------------|
| 2,000 Points.....  | \$10 Off Service  |
| 3,000 Points.....  | \$15 Off Service  |
| 5,000 Points.....  | \$25 Off Service  |
| 10,000 Points..... | \$50 Off Service  |
| 15,000 Points..... | \$75 Off Service  |
| 20,000 Points..... | \$100 Off Service |
| 25,000 Points..... | \$125 Off Service |
| 30,000 Points..... | \$150 Off Service |
| 35,000 Points..... | \$175 Off Service |
| 40,000 Points..... | \$200 Off Service |
| 45,000 Points..... | \$225 Off Service |
| 50,000 Points..... | \$250 Off Service |

(maximum \$250 benefit per vehicle service.)



**DOUBLE**  
*the*  
**DISCOUNT**

**Points used in Sales**

**When You Use Your Points Towards Your Next Vehicle Purchase**  
 (maximum \$500 benefit per vehicle purchase.)

[Route23Kia.com](http://Route23Kia.com)

Log-on to your vehicle website  
[Route23KiaRewards.com](http://Route23KiaRewards.com)



stay connected.

[Route23Kia.com](http://Route23Kia.com)

- Service History
- Reward Point Balance
- Service Specialists
- Gas Price Finder
- Search Inventory



iPhone  
 Google play

**Download Our Rewards Vehicle App!**

**(855) 303-3878**

**Route 23 Kia**  
 1 Windbeam Road  
 Riverdale, NJ 07457



**FOR LIFE REWARDS**



[Route23Kia.com](http://Route23Kia.com)

Purchase a qualified vehicle and be enrolled in the Route 23 Kia For Life Rewards Program you will receive the following...

### LIFETIME ENGINE GUARANTEE\*



### LIFETIME CAR WASHES



### LIFETIME MULTI-POINT INSPECTIONS



### LIFETIME SHUTTLE SERVICE



### ENROLLMENT IN OUR REWARDS PROGRAM



Earn **10 points** for every dollar spent in our service department towards the purchase of your next vehicle.

### Plus Extra Points:

- 5,000 Points for Customer Referral Purchase
- 2,500 Points for Purchasing a Service Agreement
- 2,500 Points for Military Service
- 500 Points for AAA Member
- 250 Points for Completing Online Survey
- 250 Points for Your First Service Visit
- 250 Points for Your Birthday
- 250 Points for Liking Us on Facebook

# ALL AT NO CHARGE TO YOU!



NO DEDUCTIBLE



100% PARTS & LABOR



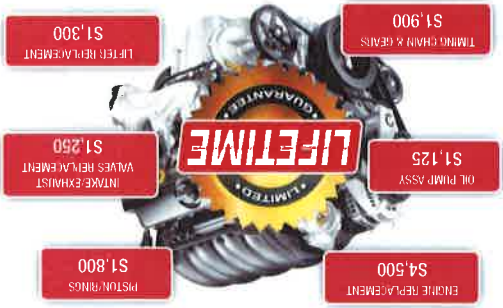
UNLIMITED TIME



UNLIMITED MILEAGE

Our promise is our guarantee! Each qualified new and pre-owned vehicle purchased at Route 23 KIA is provided our limited lifetime engine guarantee. Enhance the value of your lifetime oil change benefit by performing a minimum level of preventative maintenance on the fuel & cooling systems and Route 23 KIA will stand behind the engine as long as you own your vehicle. Period!

### Lifetime Engine Guarantee A Route 23 KIA Exclusive



\*when factory recommended services and oil changes are performed at Route 23 Kia. See membership agreement for details.

**Membership Terms and Conditions:**

**Section 1: This portion of the document describes the Engine Guarantee provided under this Membership Agreement in return for your complete abidance of the Maintenance Schedule for your vehicle at our dealership and your payments for those maintenance services provided.** The Maintenance Schedule has been provided to you by the dealership and you acknowledge receipt of it. This Agreement is subject to all terms and conditions described in this agreement. The Dealership agrees to provide the coverage specified below during the Coverage Term that is defined below. The Program is only in effect if you have signed and obtained a copy of this document that is countersigned by an authorized representative of the dealership. It applies only to you, the vehicle owner, and is no longer valid once you transfer or assign the vehicle in any way. The Program is governed by and is in effect only if you fully comply with all of the terms of the Program as outlined in this document. Certain restrictions may apply; see dealership for additional details.

**A. Definitions.**

- "You" and "your" mean the "Member" identified above.
- "Us" and "our" means the "Issuing Dealership".
- "Breakdown" means the immediate and apparent total failure of any Covered Part to work as it was designed to work in normal service.
- "Covered Part" means any part of the vehicle listed under section B, "What This Engine Guarantee Covers".
- "Covered Vehicle" means the covered vehicle identified above.

**B. What This Engine Guarantee Covers.**

This Engine Guarantee covers Breakdowns to (1) all internally lubricated parts of the Covered Vehicles engine, including pistons, piston rings, piston pins, crankshaft and main bearings, connecting rods and rod bearing, camshaft and camshaft bearings, timing chain and timing gears, intake and exhaust valves, valve springs, guides, oil pump, push rods, rocker arms, hydraulic lifters and rocker arm shafts, and (2) the engine block and cylinder heads provided the Breakdown of the engine block or cylinder heads is caused by the Breakdown of a part listed in clause (1) above (does not include any part other than what is supplied in Long Block Assembly).

Subject to the exclusions listed in section E, "What This Engine Guarantee Does Not Cover", and your compliance with all of the conditions set forth in section D, "What You Must Do to Keep This Engine Guarantee In Effect", in the event of a Breakdown of a Covered Part we will either:

- (1) repair the Covered Part, or
- (2) replace the Covered Part with a part of like kind and quality. All repair or replacements MUST be performed by us.

Under no circumstance will we pay for or reimburse you for any engine repairs or analysis performed by anyone other than the dealership listed above, regardless of the circumstances or location of the vehicle at the time of an engine breakdown. All repairs MUST receive prior authorization from "Us". You MUST allow us to inspect your Covered Vehicle prior to the authorization of any repairs.

**C. Coverage Term.**

Subject to your compliance with the conditions set forth in the section D, "What You Must Do To Keep This Engine Guarantee In Effect", this Engine Guarantee lasts for as long as you own the Covered Vehicle. Coverage under this Engine Guarantee terminates if you sell or transfer, in any way, the Covered Vehicle. This Engine Guarantee is not transferable.

**D. What You Must Do To Keep This Engine Guarantee In Effect.**

To maintain your Engine Guarantee in effect, you must comply with all of the following conditions: You MUST change the oil and the oil filter of the Covered Vehicle at the dealership listed above and in STRICT accordance with the manufacturers and/or Dealers recommended mileage and time schedule as set forth in the owners manual and/or dealers service menu for the make, year, and model of the Covered Vehicle. You MUST have this work performed by our service department.

• You MUST bring your covered vehicle into the dealership listed above for all regularly scheduled maintenance in STRICT accordance with the Manufacturers and/or Dealers recommendations, and you must have all scheduled work performed within 500 miles of service interval. You MUST have this work performed by our service department.

• You MUST return the Covered Vehicle to the dealership for a re-certification inspection at oil change intervals as recommended by the manufacturer and/or dealer. The inspections will be performed at no charge to you. If the inspection discloses engine malfunction or other operational problems associated with or affecting the Covered Parts that are not otherwise covered by this Engine Guarantee, but could, if not remedied, result in a covered Breakdown, you must remedy such malfunctions or problems at your expense promptly after the inspection is completed (or immediately if recommended by us). You MUST have such remedial work performed by our service department. Failure to strictly abide by these terms voids the Engine Guarantee. Remedial work will be performed by us at published rates.

• You MUST refrain from altering, tampering with, or replacing the vehicle identification number or the odometer of the Covered Vehicle. If for any reason the odometer fails to work as intended, you must immediately have it repaired at your expense. If you fail to perform any of the above conditions, this Engine Guarantee shall be null and void.

#### **E. What This Engine Guarantee Does Not Cover.**

- A Breakdown caused by contamination of or lack of proper fuels, fluids, coolants, or lubricants.
- A Breakdown caused by a failure to replace seals or gaskets or otherwise to perform proper maintenance of the Covered Vehicle in a timely manner.
- A Breakdown caused by unauthorized modifications or alterations of a Covered Part, installation of performance accessories to the engine, unauthorized repairs or replacements of Covered Parts performed in a faulty manner, or a non-Covered Part which effects the normal operation of the Covered Part.
- A Breakdown caused by improper use of the vehicle such as, but not limited to, operating the vehicle at excessive speeds, submerging the vehicle in water, and operating the vehicle off-road unless the vehicle is designed to be so operated.
- A Breakdown caused by overheating, rust, or corrosion.
- A Breakdown caused by pre-ignition detonation, pinging, improper lubricants or improper engine adjustments.
- A Breakdown caused by collision, fire, electrical fire or meltdown, theft, freezing, vandalism, or flood, or for any hazard insurable under standard physical damage insurance policies whether or not such insurance is in force with respect to the vehicle.
- Loss of use, loss of time, loss of profits or savings, inconvenience, commercial loss, towing charges, rental charges, property damage, bodily injury, punitive damages, and any incidental or consequential damages or loss of any kind that results from a Breakdown.
- Any costs or other benefit for which the manufacturer has announced its responsibility through any means including public recalls or factory service bulletins.
- A gradual reduction in operating performance due to normal wear and tear, such as guides, valves, rings and loss of compression.
- Any defect deemed to be due to the fault or neglect of the manufacturer as determined by the dealership in its reasonable discretion.
- Seals and gaskets are not covered unless required in the repair of a Covered Part.
- Repairs covered by the original manufacturer's Engine Guarantee, provided such Engine Guarantee is in or should be in effect.
- The costs associated with the tear down or diagnosis of a potential Breakdown, unless it is subsequently determined that a Breakdown covered by this Engine Guarantee has occurred.
- Towing or transportation costs, lodging expenses, or any other incidental or consequential costs or expenses relating to a Breakdown.
- A Breakdown of any nature covered by any other Engine Guarantee, extended Engine Guarantee, service plan or insurance. The Engine Guarantee offered under this Program is secondary to any other Engine Guarantee, plan or insurance covering the Vehicle or the Breakdown.
- Any vehicle more than 6 calendar years old or with over 100,000 miles (160,000 km) on the odometer at the time of sale.
- Damage to a non-Covered Part caused by the failure of a Covered Part.

#### **F. How to Obtain Your Engine Guarantee Service:**

- If the Covered Vehicle experiences a Breakdown, you must use all reasonable means to protect the vehicle from further damage. This may require you to stop the vehicle, turn off the engine, and have the vehicle towed.
- You must make arrangements to deliver the Covered Vehicle to our service department for repairs and present this Engine Guarantee.
- The cost of any and all repairs performed by any person or repair facility other than our service department will not be reimbursed under this Engine Guarantee and will void your coverage under this Engine Guarantee.

#### **G. Other Important Engine Guarantee Provisions:**

- If the original manufacturer's warranty relating to the Covered Vehicle has been transferred to you, or another service contract may be in place, you must first obtain all repairs of the Covered Parts under the manufacturer's warranty or other service contract before this Engine Guarantee will apply. This Engine Guarantee is secondary to any warranty that may apply.
- This Engine Guarantee does not change, alter, or extend any other Engine Guarantees, express or implied, including without limitation any Engine Guarantee of merchantability or Engine Guarantee of fitness for a particular purpose.
- This Engine Guarantee may not be changed or altered in any way without the express written consent of the dealership listed above. Oral statements made by any representative of the dealership listed above that purport to add to, supplement, or alter the terms of this document are not binding; only written statements signed by an authorized representative of the dealership listed above may change, add to, alter, or supplement the terms of this document.
- This Engine Guarantee is issued exclusively to you, subject to the terms herein, with respect to the vehicle identified above and remains in effect only for so long as you own the above vehicle.
- In order to keep this Engine Guarantee in effect, you must strictly comply with the terms of this document, including without limitation the provisions of Section D, "What You Must Do to Keep This Engine Guarantee in Effect".
- All work covered by this Engine Guarantee must be performed by the dealership listed above
- The maximum reimbursable amount per claim should a mechanical breakdown occur to a Covered Part(s) will be the lesser of: The total cost of repairs; the replacement value of the Covered Part(s); or the actual cash value or the average retail value of your vehicle as determined by the current N.A.D.A. Appraisal Guide. Maximum aggregate limit of \$4500 for this agreement.